

VIP™ Softphone

Use your ESI Communications Server from just about anywhere

Have you ever wanted to take your office phone and its features with you? Now you can. **VIP Softphone** from ESI lets you take the advanced capabilities of your ESI Communications Server¹ wherever you go, particularly when you're on the road. You'll be delighted by the advantages **VIP Softphone** has to offer.

Like other members of ESI's **VIP** family of optional **Windows**[®]-based software applications, **VIP Softphone** combines the power of your ESI system and **Microsoft**[®] **Outlook**[®]. But that's just the start.

It's an ESI phone. On your PC screen.

With **VIP Softphone** installed on your PC, just plug in a USB headset and start **Outlook**. Now, right there on your screen, you've got the combined capabilities of an ESI IP Feature Phone II and **VIP Professional**. The Virtual Button Window provides single-click, color-coded access to 30 extensions, voice mailboxes, departments, and speed-dial numbers. To dial any other number, simply type it in.

If you're a "road warrior," **VIP Softphone** connects you right back to the ESI Communications Server. Have a question for a co-worker? Just dial an extension. Make and take other calls, including conference calls. Check voice mail and leave messages for others. Record important phone conversations. In short: you can perform nearly every task just as if using an ESI IP Feature Phone II in the office.



VIP Call Control

File View Commands Tools Help

Call Display

1/15 3:22 PM
NEW 3 OLD 2

Speaker

Mic

Answer Release Call Hold

Voice Mail Transfer Flash Exc Hold

Agt On/Off Redial Mute/DND Conference

Agt Wrap Call Fwd Caller ID Record

Ovr Page Qk Switch

Quick Contact List

	Name	Number	Classification
	AA Roofing Co.	(555) 555-7436	Business
	AMY H	102	Business
	DAVE G	151	Home
	GREG O	130	Business
	John Doe	(555) 555-0192	Business
	JONNA	171	Business
	Kent Hansen	(555) 365-1568	Mobile
	Kent Jeffries	(555) 805-0725	Mobile
	MARK B	143	Business
	Phillip Jones	(555) 555-3208	Home
	State Bank	(555) 555-9936	Business

Virtual Buttons

File View Help

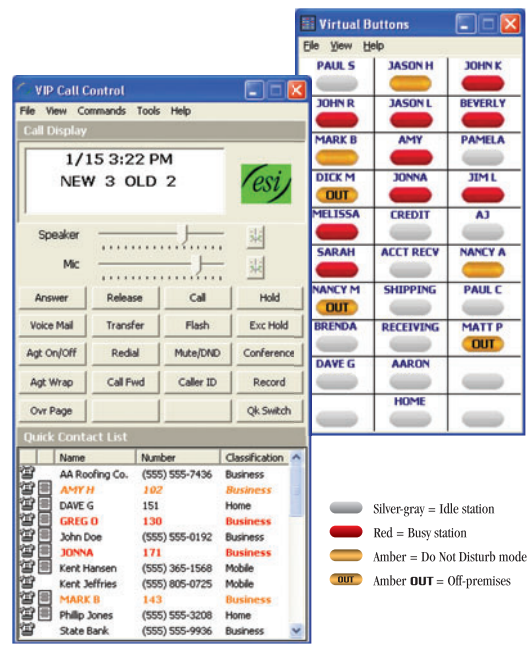
PAUL S	JASON H	JOHN K
JOHN R	JASON L	BEVERLY
MARK B	AMY	PAMELA
DICK M	JONNA	JIM L
MELISSA	CREDIT	AJ
SARAH	ACCT RECV	NANCY A
NANCY M	SHIPPING	PAUL C
BRENDA	RECEIVING	MATT P
DAVE G	AARON	HOME



It's more than "just" a softphone, too.

Because ESI's *VIP Softphone* shares capabilities with *VIP Professional*, it's more than a softphone. Here are some of the other communication capabilities it gives you:

- Powerful speed-dialing from multiple lists, including an always-updated list of system extensions.
- Voice mail management and prioritization, which you'll really appreciate since *VIP Softphone* lets you use your ESI voice mail almost anywhere right from your PC.
- Enhanced contact management.
- Call logging made simple, using special folders in *Outlook*.
- Private and secure intra-system text-messaging² for whenever you must communicate with a co-worker but a phone call is impossible or impractical.
- Fax server integration³
- Simple drag-and-drop programming, from drop-down menus.
- Auto-recording⁴ of incoming calls.



VIP Softphone's color-coded buttons and text indications quickly show you live station status⁵ for each system extension or department programmed into the **Quick Contact List** and the **Virtual Button Window**. And the **Esi-Check box** in the **Call Display** constantly displays the quality of your PC's connection to your office's ESI Communications Server. Here, it's "green" for "good."

And, like other *VIP* applications, *VIP Softphone* is easy to implement.

It connects non-invasively to the existing network. There's no need to install *Microsoft Exchange*[®]— thus avoiding a costly and impractical solution for the small to mid-size business.

Softphone. Hard to beat.

VIP Softphone puts on your PC screen the power of an ESI IP Feature Phone II and the fully featured *VIP Professional* application — an exceptional combination. So, whether you're in the office or on the road . . .

VIP Softphone lets you use your ESI Communications Server from just about anywhere.

To learn more about *VIP Softphone*, consult your Certified ESI Reseller or visit www.esicomservers.com/Softphone.

VIP Softphone works with ESI Communications Servers! Requires appropriate licensing (local or remote), as well as broadband connection and USB headset (visit www.esicomservers.com/Softphone for an up-to-date list of ESI-tested headset models). For additional details about VIP and VIP Professional, consult the VIP brochure (ESI document 0450-0591) or visit www.esicomservers.com/VIP.

1. To support certain ESI Communications Server features, the entry-level ESI-50L Communications Server must be upgraded to an ESI-50 Communications Server; for more details about this, please consult your Certified ESI Reseller. 2. Text messaging is available between any two users of *VIP Softphone*, *VIP PC Attendant Console*, *VIP Professional*, or *VIP-ACD (Supervisor or Agent)* on the same local area network. 3. Requires the integration of a third-party fax server. 4. Appropriate licensing required. 5. Off-premises indication requires optional ESI Presence Management. For details concerning this product, consult its brochure (ESI document 0450-0812) or visit www.esicomservers.com/presence.

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